

# WOOFit Go XQ

## USER MANUAL





## THANK YOU!

Thank you for purchasing this WOOFit Go XQ Bluetooth speaker from SACKit. Please read the entire user manual before using the product, and save it for future reference. We reserve the right for errors in text or images, and any necessary changes made to technical data. If you have questions regarding technical problems please contact our customer services at [info@sackit.dk](mailto:info@sackit.dk). We hope you will enjoy your new WOOFit Go XQ.

*Enjoy great sound on the Go!*



## BOX CONTENTS

- 1 x WOOFit Go XQ speaker
- 1 x Quick start guide
- 1 x USB charging cable

## QUICK START GUIDE

### *Play music via Bluetooth*

1. Charge the speaker for at least 2 hours
2. Turn on the speaker clicking the Power Button
3. Turn on Bluetooth on the device, you want to connect to the speaker
4. Choose "WOOFit Go XQ" in the Bluetooth settings on your device
5. Start playing music from your device
6. Nod your head and dance

### *Connect two WOOFit Go XQ speakers*

If you have two WOOFit Go XQ speakers, it is possible to connect them into a stereo pair, see page 6.





Micro USB  
charging input

Power  
button

## CHARGING THE SPEAKER

1. Before you use the speaker the first time, please charge the speaker using a wireless charger or use the included USB charging cable to charge the WOOFit Go XQ speaker fully.
2. When charging, a red indicator light is flashing. When fully charged, the red indicator light will be on continuously.

Note:

- Please do not charge the speaker while playing music
- Please use an appropriate adapter for charging

## PLAY MUSIC VIA BLUETOOTH

1. Click the Power button to turn on the speaker. The indicator light will flash white, and you will hear a “beep” sound. This indicates that the speaker is in Bluetooth pairing mode, and ready to connect.
2. Turn on Bluetooth on the device, you want to connect to the speaker
3. Choose “WOOFit Go XQ” in the Bluetooth settings on your device. When pairing is successful, the indicator light shows a constant white light, and you will hear the message “connected”
4. If you need to switch to another Bluetooth device, please double click the Power button to disconnect. The indicator light will start flashing, and you can repeat the pairing process from step one

WOOFit Go XQ is automatically connected to your Bluetooth device, if the Bluetooth pairing was successful before shutdown. The next time you turn on the speaker, it will automatically be connected to your Bluetooth device, and the indicator light will not flash.

**Note: The WOOFit Go XQ speaker will automatically enter standby mode after 15 minutes of no activity.**

## **STEREO PAIRING: CONNECTING TWO WOOFIT GO XQ SPEAKERS**

If you have two WOOFit Go XQ speakers it is possible to create a stereo pair with one speaker playing left channel, and one speaker playing right channel. Before using the guide below, you must connect one speaker to your Bluetooth device following the previous guide on how to play music via Bluetooth.

1. Power on both speakers clicking the Power button
2. Click the Power button three times to enter pairing mode (the indicator light will flash green in correct pairing mode). Repeat this for both speakers
3. The speakers will connect in a few seconds. A constant green light indicates correct connection, and you will hear the message "connected"

## **FACTORY RESET OF WOOFIT GO XQ:**

To reset WOOFit Go XQ you have to follow these steps:

1. When the speaker is powered on press the following combination on the power button: Double press, single press, double press, single press
2. When the combination has been pressed correctly a number combination would be heard from the speaker, this means that your device has been reset

# OPERATION INSTRUCTIONS

**Short press/click:** Power on

**Long press:** Power off

**Short press three times:** Enter/exit stereo pairing of two WOOFit Go XQ speakers

*Receiving an incoming call while connected via Bluetooth:*

**Short press:** Answer the call

**Double click:** Refuse to answer the call

*End phone call while connected via Bluetooth:*

**Short press:** End the call

*Bluetooth connected:*

**Short press:** Play/pause music

**Double click:** Disconnect Bluetooth

*Bluetooth disconnected:*

**Double click:** Automatic connect back

## CHANGING THE FRONT

Change up the look of your speaker with the changeable front – do you want it classic chic, matching the color of your sofa or should it pop with an eye-catching color? It's up to you!

1. Remove the front by lifting the right side of the front (you will find a small space between the frame and the front). You will be able to loosen the front all the way around the edges and finally remove it completely. Please note: The front is attached thoroughly to ensure sublime sound quality
2. Attach the new front by placing the “sticks” into the matching holes. Press the front onto the speaker all the way around the edges - and your new look is ready

## CLEANING THE PRODUCT

1. Please turn off the speaker before cleaning it.
2. Do not use volatile solvents (such as ethanol, rosin, toluene solvent) to clean the speaker. This type of chemicals may damage the product.
3. Please use a damp cotton- or microfiber cleaning cloth.
4. While cleaning the speaker, please be aware to avoid getting water into the charging input and the speaker parts behind the changeable front. Water and fluids may cause malfunction to the speaker.



# TROUBLESHOOTING

If you have trouble operating the WOOFit Go XQ speaker, please search the following options for solving the problem. If the solutions below do not help your problem, please contact customer service at [info@sackit.dk](mailto:info@sackit.dk).

## ***No sound from my WOOFit Go XQ speaker***

- Please make sure, that the speaker is charged
- Try to increase the volume on your Bluetooth device
- Please reselect the WOOFit Go XQ on your Bluetooth device

## ***My WOOFit Go XQ speaker murmurs***

- Please make sure that the speaker and your Bluetooth device is within 10 meters of each other

## ***I cannot turn on/charge my WOOFit Go XQ***

- Please make sure that the adapter and the charging cable is connected correctly
- Please check the power adapter voltage and current demand

## ***Bluetooth connection failed***

- Please make sure, that the WOOFit Go XQ speaker is in correct Bluetooth pairing mode (indicator light flashing white). If the speaker is not in correct pairing mode, please long press the Power button and pair again.
- Reconnect after reboot
- Please make sure, that the speaker and your Bluetooth device is within 10 meters of each other
- Please make sure, that there is no obstructions between the speaker and your Bluetooth device
- Try connecting another Bluetooth device

## ***I cannot operate my WOOFit Go XQ speaker***

- Reset your WOOFit Go XQ speaker by turning on the speaker and pressing the following combination on the POWER button: double press, single, double, single.

## IMPORTANT SAFETY INFORMATION

Please read the following information and operate the speaker and accessories accordingly to ensure correct and safe use of the product. We are not responsible for damage caused by failure to comply with the instructions or irresponsible use of the product. Damage caused by failure to comply with the instructions will not be covered by the warrant.

### **Warning**

To prevent any fires or electrical hazards please act according to the following guidelines:

- Do not disassemble or replace any parts of this device. Please contact professional maintenance or qualified service center if there is any damage to the device
- Do not place this device in or close to sources of excessive heat or fire. (Such as: candles, fireplaces or direct sunlight)
- Please shut down the speaker in lightning weather
- Do not use excessive force when using the control buttons
- If the product is below 5°C when you receive it, please open the product packaging and wait for it to reach room temperature
- To prevent overheating, please do not install the speaker in enclosed spaces. Be sure to set aside at least 10cm around the product for ventilation
- Before the product is connected to a power supply socket, please ensure that the voltage of the power supply and the speaker matches. If the voltage does not match, do not connect the speaker to the power socket

## **Disposal of the product**

WOOFit Go X is made from recyclable and high-quality materials. Do not dispose of the speaker together with other living garbage. Please understand the local classification about collecting electro-nical, electrical products that contains batteries. Correct disposal of the product will help to prevent negative impact to the environment.

## **TECHNICAL SPECIFICATIONS**

- Model: WOOFit Go X Bluetooth speaker
- Speaker: 1x1.5 inch fullrange speaker, 3.5 ohm
- Frequency response: 120Hz-16KHz (-10dB)
- Power amplifier: Class D @3W x 1CH
- THD: < 10%
- SNR:  $\geq 75\text{dB(A)}$
- Play mode: Bluetooth
- Charging input: DC 5V, 1A (Micro USB)
- Wireless charging: Maximum received power 2.5 watts
- Battery: Lithium battery 950mAh/3.7V
- Bluetooth version: V5.0
- Bluetooth maximum power transmitted: <20 dBm
- Bluetooth frequency bands: 2402 - 2480 MHz
- Hands-free: DSP MIC hands-free system
- Product size: 98×90×44.5mm



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